

TERMS OF SERVICE

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These Terms explain how requests, independent-operator confirmations, payment handling, member accounts and community participation work on THE 9IGHT LIST.



1

Our Role

How our independent intermediary service works.

THE 9IGHT LIST is an intermediary between you and independent venues, hosts and operators. We do not own, operate, license or control any club, restaurant, hotel, villa, vehicle, yacht, helicopter or aircraft listed or requested through the platform. Where an operator agrees, we may receive a commission or referral fee for introducing you. The service you receive on the night is provided by that independent operator, under its own terms.



2

Requests Are Not Bookings

A request does not create a reservation or guarantee.

Requests are not bookings. Sending a request is free and creates no reservation. Availability, prices, minimum spend, deposits, admission and cancellation terms are set by the operator and bind only after the operator confirms them and we confirm that to you in writing. Until then, anything you see – including a budget you entered or an indicative range – is not a quote, an offer or a confirmed booking.



3

From Request To Confirmation

The steps between sending a request and a confirmed arrangement.

- **Request** – you tell us what you are looking for. Free, non-binding, no reservation.
- **Qualification and research** – we clarify the details and approach genuine operators that can serve the request.
- **Quote or offer** – where an operator responds, we pass on its terms. An offer is only what has been confirmed to you in writing.
- **Operator confirmation** – the arrangement exists once the operator confirms it and we confirm it to you.
- **Changes** – until confirmation, availability and terms can change or be withdrawn by the operator at any time.



4

Payment, Deposits & Cancellation

How money is handled, and who sets refund and cancellation terms.

The platform does not take payment for a request. Depending on the operator and the service, payment may be arranged as full payment in advance, a deposit, or payment on-site – and the applicable method, amount, currency and due date are only those confirmed to you in writing for your specific case before you pay anything.

Deposits, minimum spend, cancellation windows, refunds, no-show charges and the consequences of an operator cancellation are set by the operator and form part of the terms confirmed to you. We will tell you those terms before you commit; we do not set them and we do not change them afterwards. Where we receive a commission or referral fee from an operator, it does not add a charge to the price confirmed to you.

Never send payment on the basis of an unconfirmed message. If a payment instruction does not match terms we confirmed to you in writing, contact us through our Contact page before paying.



5

What We Do Not Promise

Limits around access, availability and independent operators.

We do not guarantee entry, allocation, upgrades, specific venues, artists or vehicles, or any operator's conduct, quality, insurance or licensing. Door policies remain at each venue's discretion. Discovery of an operator on the platform is not proof of availability, suitability, price, partnership or licensing.



6

Your Responsibilities

Accurate details, lawful use and operator rules.

- Be 18 or older and provide accurate contact and party details.
- Respect operator rules, dress codes, age limits and confirmed payment terms.
- Never use the platform for unlawful, fraudulent or abusive purposes.
- Keep your account credentials secure and do not share your account.



7

Community Content

Ownership, licence and prohibited content.

You keep ownership of what you post and grant us a licence to display it inside the platform. Illegal, hateful, exploitative, harassing, impersonating or spam content may be removed. 9IGHT VIDEO clips are limited to 15 seconds and messages to four attachments. Our Community Guidelines describe the standards in full.

**8**

Suspension, Restriction & Closure

What we can do about an account, and how you can close yours.

Authorised staff review reports and may remove content, restrict what an account can do, suspend it, or close it where our rules or the law require. We act on the evidence available, and significant actions are recorded. Members can also block other members and report content directly in the product.

If you believe a decision was mistaken, write to us through our Contact page and authorised staff will review it. We do not operate a separate automated appeals system.

You may deactivate your account at any time from settings. Deactivation signs you out and withdraws your profile and content from the community; records we are required to keep are handled as described in our Privacy Policy.

**9**

Business Accounts

Applications do not create verified or partner status.

Applying for or claiming a 9IGHT BUSINESS account does not create partner status, verification, exclusivity, guaranteed exposure, leads or a commercial agreement. Verification and commercial terms are decided case by case and confirmed in writing.

**10**

Liability

Responsibility for independent operator services.

To the extent permitted by law, our liability is limited to fees actually received for the relevant request. Independent operators remain responsible for their own acts, omissions and terms. Nothing here excludes liability that cannot lawfully be excluded.

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Changes, Disputes & Applicable Law

Updates to these Terms and the protections that always apply to you.

We may update these Terms as the service changes; the date and version on this page identify the published version. Mandatory consumer protections and the courts available to you under the law of your country of residence always apply, and nothing in these Terms removes them. Data handling is described in our Privacy Policy.



QUESTIONS ABOUT OUR TERMS OF SERVICE?

Send privacy, data or legal questions to our team through the contact form and we will route them to the people responsible.

CONTACT US



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